

QSmrt Landscape Lighting Service Plan

Bi-Yearly Maintenance (Per Light/Device)

\$7 (each fixture/device, twice a year)

Q-Smrt provides a comprehensive bi-yearly maintenance program designed to keep your landscape lighting operating at peak performance. Proper care ensures optimal brightness, system longevity, and a consistently beautiful outdoor environment. Our trained technicians service each lighting fixture with precision and attention to detail.

Included Services

1. Bush & Vegetation Trimming

We trim back bushes, shrubs, and other vegetation that may obstruct or interfere with lighting fixtures to ensure a clean, unobstructed lighting path.

2. Lens Cleaning

All fixture lenses are cleaned to remove dirt, debris, mineral buildup, and environmental residue to restore maximum light output and clarity.

3. Fixture Re-Aiming & Adjustments

We re-aim and reposition fixtures as necessary to maintain the intended lighting design, ensure proper coverage, and correct any positional shifts due to weather, landscaping, or activity in the yard.

4. Performance Inspection & Reporting

Each service visit includes a system-wide inspection. Q-Smrt will provide a report detailing:

- Any fixtures not operating correctly
- Components showing signs of wear
- Recommended repairs or replacements
- Optional enhancements or upgrades to improve system performance
- Services are performed twice per year unless otherwise scheduled.

Exclusions & Additional Services

The following services are not included in the bi-yearly rate, but may be provided as needed and quoted separately:

- Lamp/LED module replacement (Warranty or Out-of-Warranty)
- Fixture replacement
- Wiring repairs
- Transformer replacements or upgrades
- New lighting design or installation
- Emergency service calls

Benefits of Q-Smrt Maintenance

- Improved lighting performance and brightness
- Longer fixture and system life
- Enhanced nighttime safety and curb appeal
- Reduced risk of system failure
- Professional upkeep without homeowner effort

Rate Example:

Sample System: 50 fixture system with 2 transformers

$$50(\text{fixtures}) \times \$7 = \$350$$

$$2(\text{transformers}) \times \$7 = \$14$$

Subtotal: \$364

$$\text{Twice a year: } \$364 \times 2 = \$728$$

Billed Monthly: $\$728 / 12 = \60.67 billed every month so it can be budgeted.

Terms and Conditions:

Length

12 Month (service performed every 6 months)

Billing

Monthly

Address

Q-Smrt

3272 Antica Street

Fort Myers, Florida 33905

www.qsmrt.com

888-2QSMRT9 (888-277-6789)

Service Policy

Thank you for entrusting your home technology to Q-Smrt. Please review the following service guidelines:

- A Credit Card is **required** to schedule appointment.
- Parking and tolls billed on an “as used” basis.
- Client will provide access to property, if not able to be there at appointment time
- When retrofitting is part of the job scope, there is a possibility that damage could result in the space. We will do our best-effort to prevent this, but in the event that repairs are needed, we can work with the vendor of your choice, or we can recommend a resource for repairs after job completion at the owner's expense.
- Q-Smrt is NOT responsible for equipment previously damaged or failures occurring during diagnostic procedures.
- Any change orders for product or services outside of our initial scope of work will require further documentation and approval.
- 24-hour cancellation policy - If client is a no show or cancels the same day as the service is scheduled, the client will be charged for the 1 hour minimum in Full and final payment due upon completion of work, via check or CC.

For additional assistance or questions, please call Q-Smrt at **888-277-6789**.