

Q - System Monitoring Readiness Tune-Up

One-Time Service (One-time)

\$499 (Flat Rate)

The Q-Smrt Pre-Arrival System Readiness Visit is a premium, single-visit service designed for clients returning after an extended absence—such as a summer break—who want complete confidence that their home’s audio/video, networking, and automation systems are functioning flawlessly. Our technicians perform a thorough on-site inspection, tune-up, and verification of all critical systems to ensure everything is online, optimized, and ready the moment you walk through the door.

Service Features

Comprehensive AV System Check

- Inspect and power-test all AV components
- Verify TV, projector, and display functionality
- Confirm proper switching through control systems
- Test receivers, amplifiers, streaming devices, and sources
- Recalibrate audio and video where needed
- Clean lenses, screens, and exposed components

Network & Wi-Fi Optimization

- Test internet connection stability & bandwidth
- Verify modem, router, and access point performance
- Confirm Wi-Fi coverage throughout the home
- Inspect all network switches and connected devices
- Check for firmware updates and apply when appropriate
- Identify and resolve slowdowns, conflicts, or offline devices
- Replace ISP modem (if applicable)

Smart Home & Automation Verification

- Test automation processors and control hubs
- Confirm lighting control functionality
- Check climate control integration and remote access
- Inspect door locks, sensors, surveillance systems & recording functions
- Verify communication between all connected devices
- Perform necessary reboots and system refreshes
- Update firmware

System Health Tune-Up

- Remove dust from racks and exposed electronics
- Inspect cabling, power conditioning, and surge protection
- Validate UPS battery status and outlet loads
- Ensure all equipment is powered, cooled, and stable
- Apply basic updates and clear system errors where possible

Reporting & Follow-Up

After completing the visit, the technician will provide:

- A **system readiness report** summarizing:
 - Any issues found
 - Repairs performed
 - Items requiring future service
 - Recommendations for upgrades or replacements
- **Optional same-day repair** of minor issues (billed separately if additional parts/labor are required).

Terms and Conditions:

Length

One Time - No monthly commitment. No contract. Just a thorough home technology checkup to guarantee a smooth, stress-free return.

Billing

\$499

Address

Qsmrt

3272 Antica Street

Fort Myers, Florida 33905

www.qsmrt.com

888-2QSMRT9 (888-277-6789)

Service Policy

Thank you for entrusting your home technology to Q-Smrt. Please review the following service guidelines:

- A Credit Card is **required** to schedule appointment.
- Parking and tolls billed on an “as used” basis.
- Client will provide access to property, if not able to be there at appointment time
- When retrofitting is part of the job scope, there is a possibility that damage could result in the space. We will do our best-effort to prevent this, but in the event that repairs are needed, we can work with the vendor of your choice, or we can recommend a resource for repairs after job completion at the owner's expense.
- Q-Smrt is NOT responsible for equipment previously damaged or failures occurring during diagnostic procedures.
- Any change orders for product or services outside of our initial scope of work will require further documentation and approval.
- 24-hour cancellation policy - If client is a no show or cancels the same day as the service is scheduled, the client will be charged for the 1 hour minimum in Full and final payment due upon completion of work, via check or CC.

For additional assistance or questions, please call Q-Smrt at **888-277-6789**.